



IT & Communications Division
is looking for
Head of IT Applications Department

Required background:

- University Degree in Computer Science or similar;
- At least 3 years of experience in managing IT software applications teams in a mid to large scale financial institution;
- Proven coordination role in large scale IT software projects.

Required competences:

- Strong knowledge about the general IT service delivery best practices, standards and methodologies applied to the IT software applications area in financial industries;
- Strong knowledge about the general IT applications landscape in the banking environment;
- Excellent applied banking knowledge;
- Excellent presentation abilities both in Romanian and English;
- Strong personality, able to work under pressure;
- Strong analytical skills;
- Open minded and motivated person;
- Excellent team management capabilities;
- Courses and certifications on the area of it project management, it service delivery, it software development and / or it system analysis would be an advantage;

Main responsibilities of the job:

- Leads the IT Support Service Department consisting of the following 4 desk units and the following main activities:
 - IT Operations Desk
 - IT operations related to the End of Day procedures in the banking systems
 - Parameterization and applications' maintenance for the live, tests and developments IT environments
 - Monitoring of banking systems availability (jobs, processes, event logs)
 - Promoting of software developments into live environment
 - Profile management for banking applications & systems
 - IT Software Development
 - Web Development
 - Software development on web technologies according with the bank's standards
 - Middleware solution management and development
 - Control and point of contact for the outsourced resources in the area of software development
- IT Reporting
 - IT advanced reporting activities related to the data exact and banks reports generation
 - Data Warehouse management and development activities
- Business Analyst



- Support for the various areas of the Bank in drafting the business specifications related to the change management activities covering the IT software applications (Projects / Change Requests)
- Interface between business and IT area (developers or external providers), with coordination role in drafting the technical specifications
- Technical point of contact and 2nd level support in topics covering the systems provided by external providers
- Alternative Channels
 - Function in charge with the management and development of IT systems and applications related to the banking alternative channels (e.g. internet banking, home banking, cards systems, ATMs, POSs, kiosks etc)
 - Responsible with the with the IT support provided to the business areas for the above systems, with activities covering the definition of new products and services and IT point of contact to the external providers
- Responsible with the IT strategy covering the IT Software Applications area, in full alignment with the Bank's strategy and with the overall IT strategy
- Responsible for the adherence of the IT activity to the best practices in the area of IT software management and development
- Coaching role for its directs reports and for the other key staff from the department
- Collaborates with the other Heads of IT departments with the mission of constantly improving the quality of the provided services
- Works with the Group and local IT providers, establishing clear and lean processes for managing and developing the IT software application landscape
- It is involved in the acquisition of IT services and products which are entering under the scope of activity of IT Applications department, according with the Bank's procurement procedures
- It is involved in the drafting and validation of the IT contracts covering the IT Software Application area, in accordance with the specific norms, regulations and best practices

Job details:

- Bucharest - Head Office
- Full time

If you want to join a successful team, send your CV and application letter, mentioning the job you apply for by e-mail at teodora.motorga@volksbank.ro , no later than December 31th, 2011.

Only the selected candidates will be contacted.